

# efuels – Terms of use

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## Collection of your personal information

Upon registration we require information that personally identifies you and allows us to contact you with relation to the provision of this service. The personal information we collect may include your name, title, company or organisation name, email address, telephone number(s) and postal address. The site may automatically collect certain information about your visit, such as the date and time you access the Site; the pages that you access while at the Site and the Internet address of the Website from which you linked directly to our Site. This information is used to help us improve the Site, analyse trends, and administer efuels. The details provided by you upon registration are important and must be true, correct and complete. You hereby agree to notify us immediately of any changes that are relevant to your registration by informing us via email at [privacy@chjones.co.uk](mailto:privacy@chjones.co.uk)

## Use of your personal information

The personal information you provide during registration will be used to operate efuels and to provide the services contained within. We may use your personal information, where relevant to provide you with more effective customer service, to improve efuels and the services provided within, and to make efuels easier to use by eliminating the need for you to repeatedly enter the same information. We may occasionally use your personal information to provide you with important information relating to this service, including updates and notifications. CH Jones Limited may disclose your personal information if required to do so by law or in the good faith belief that such action is necessary to (a) conform to the law or comply with legal processes relating to CH Jones Limited or efuels; (b) protect and defend the rights or property of CH Jones Limited; or (c) act in urgent circumstances to protect the personal safety of CH Jones Limited's employees or agents, users of CH Jones Limited's products or services, or members of the general public. Personal information collected by this Site may be stored and processed in the United Kingdom or any other country in which CH Jones Limited or its affiliates, subsidiaries or agents maintain facilities, and by using efuels, you consent to any such transfer of information outside of your country.

Except as otherwise described in this statement, personal information you provide on the Site will not be shared outside of CH Jones Limited and its controlled subsidiaries and affiliates without your permission. efuels may transmit emails relating to a product or service you have requested, or confirming that you requested a product or service. Certain services offered by efuels, require contact with you as an intrinsic part of the service. You will not be able to prevent this contact, as it is considered to be an essential part of the service you have chosen.

## Security of your personal information

CH Jones Limited is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorised access, use, or disclosure. For example, we store the personal information you provide on computer servers with limited access, located in controlled facilities. Additionally, when we transmit sensitive personal information over the Internet, we protect it through the use of encryption, such as the Secure Socket Layers (SSL) protocol.

## Our obligations to you

We agree to use all reasonable endeavours to maintain efuels in a fully operational and error free condition. As we cannot guarantee that this will always be the case we do not accept responsibility for any defects that may exist, or for any costs, loss of profits, loss of data, or consequential losses arising from your use of, or inability to access or use efuels. efuels is provided without any warranties or guarantees unless specifically stated. CH Jones Limited shall not be responsible for unauthorised access to or alterations of your transmissions or data, any material sent or data sent or received or not sent or retrieved or any transactions entered into through the service. We reserve the right to suspend, restrict, or terminate your access to efuels for any reason. If you wish to terminate your acceptance of these terms, your only recourse is to discontinue use of the service.

## Your obligations to us

You agree that you will only use efuels in a manner that is consistent with these terms and in such a way as to ensure compliance with all applicable laws and regulations. In particular, you will not use efuels to transmit or post any material, which is defamatory, offensive, or of an obscene or menacing character, or which may, in our judgement, cause annoyance, inconvenience or anxiety to any person. You will ensure that access to efuels is granted only to responsible, trained personnel. To the extent to which your use, or the use by any person who may be authorised by you or for whom you are responsible (for example as the employer) causes loss or damage to any person, you agree to indemnify CH Jones Limited immediately in relation to any such losses or damages attributable to efuels including any costs, loss or profits, loss of data or consequential losses arising. Where applicable, you are responsible for maintaining the confidentiality of your username(s) and the password(s) assigned to you upon registration. As a result, you are fully responsible for all activities, which occur under them including the content of your transmissions through the service. You must notify us immediately of any unauthorised use or any other breach of security and when any efuels user leaves your employment. You are responsible for obtaining the equipment and paying all telephone/subscription charges necessary to access and use efuels. You are also responsible for making your own back-up arrangements. You agree that the material and content contained within or provided by efuels is for your business use only. You agree that you will not modify, copy, reproduce, republish, upload, post, transmit or distribute in any way content available through this service. You agree not to use efuels or the services made available to you on or via efuels in such a way that may cause the whole or parts of efuels to be interrupted, damaged, rendered less efficient or is in any way impaired.

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### **Other terms of use**

These terms may be amended by CH Jones Limited from time to time without prior notice. You are responsible for regularly reviewing these terms to confirm your agreement of their content. Continued use following any such changes constitutes your acceptance of those changes and your agreement to be bound by them.

The disclaimers and limitations of liability contained in these terms are without prejudice to any disclaimers or limitations of liability contained in any other contract you may have with CH Jones Limited.

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